

CULTURE OF CARE

"Respecting the dignity and value of every person"



Provision Center for Proton Therapy has embraced a Culture of Care that extends beyond service and establishes a new standard of excellence for patient care.

We Listen to You

Please, let us know how we can make your visit as pleasant as possible! Send your suggestions, requests or opinions to:

welisten@provisionproton.com

Provision Proton Blog

Subscribe to our Blog and keep up with all the things happening at Provision.

www.provisionproton.com/blog

Subscribe to the Newsletter

We made it easier than ever to subscribe to our newsletter!

- ➔ www.provisionproton.com
- ➔ Click on the "Newsletter" Tab
- ➔ Click "Subscribe to Our Newsletter"
- ➔ Enter your Information and Click "Sign Up"

PROTON STORE!

Welcome to the official Proton Store, where you can buy proton therapy wearables and novelties. We have selected seasonal items that are for both men and women. These items may change over the course of the year, so please come back to see new selections as the year progresses.

10% of all proceeds will benefit the Provision CARES Foundation. A public charity that supports cancer education, wellness, research and survivorship.

Just visit and start shopping now!

<http://provisionproton.com/about-us/store>

A LETTER FROM THE PRESIDENT

January 20, 2015, will mark the one year anniversary of the opening of Provision Center for Proton Therapy! Congratulations to all who helped to make the first year a success! We celebrated many milestones along the way, with our first patient starting treatment in January; our first patient graduation in February; our Grand Opening; our first female patient; our first pediatric patient; our first international patient, and 279 patient graduations in 2014!

Thank you to the employees who have served our patients on the front line every day, and to those who serve behind the scenes. Your contributions do not go unnoticed, as they impact our patient experience and our Culture of Care. Our patients tell us every day that we are making a difference in their lives, and the lives of others. Your passion and dedication is an inspiration to all.

With our continued growth and development, I would like to announce that Tom Welch, will serve as President of the Provision Center for Proton Therapy, beginning January 2015! While I have thoroughly enjoyed this exciting journey from development through ground breaking and the opening of the center, I am now going to focus on continued developments and initiatives to grow proton therapy. I will be leading a new Provision Solutions Division of the Provision family as my passion is still dedicated to patients and making proton therapy more readily available to patients all over the world.

Tom brings a wealth of knowledge of proton therapy, service and leadership and will continue to lead our team with a Culture of Care in a global healthcare industry. Wishing Tom the best in his new role as President, and wishing all employees, patients, family and friends a safe and healthy 2015!



Mary Lou DuBois
CEO of Provision Solutions



Tom Welch
President of Provision Center for Proton Therapy

"Culture of Care" : Respecting the dignity & value of every person

FIRST CHILD TREATED AT PROVISION PROTON THERAPY CENTER

Knoxville News Sentinel

By: Carly Harrington
4:24 PM, Nov 26, 2014



Dressed in a suit, 9-year-old Holden Doebler-Cortes walked out from his last cancer treatment on Wednesday and rang the “victory bell.”

Holden, diagnosed with a brain tumor in 2012, is the first pediatric patient to receive and complete proton therapy treatment at the Provision Center for Proton Therapy in the Dowell Springs Business Park off Middlebrook Pike.

After doing their own research, mother Shanna Jones said the family decided to pursue proton therapy treatment after the tumor began to progress. They have been making weekly trips from Gray, Tenn., to Knoxville, and Holden received 28 treatments over the past five and half weeks. Jones called the experience “phenomenal.” Her son, she said, has seen no side effects including no nausea, vomiting or hair loss.

“He’s a normal, active and happy boy,” Jones said. “We did not expect this. It’s been above and beyond our expectations.”

The tumor was in the middle of the boy’s brain. Proton therapy treatment decreases the excess radiation dose by two to three times, said Dr. Matt Ladra, a radiation oncologist who came to Knoxville from Massachusetts General Hospital/Harvard Medical School in September to start Provision’s pediatric program.

“We were able to spare a significant amount of dose to the important areas of the brain that contribute to cognition including the ability to concentrate, learning and memory. This gives him a better chance of having a normal childhood,” Ladra said. A handful of children are currently undergoing treatment at the center for various cancers.

Ladra called Provision “a world-class center” where patients are fortunate to get care even if they can’t afford it. Through its Provision CARES Foundation and the support of Olympic ice skater Scott Hamilton, the center is able to help provide treatment to those whose insurance won’t cover the expense.

“It’s an incredible luxury where any child who would benefit from proton therapy can get it. It’s so unique. I’m not exaggerating when I say that. We’ll find a way to get treatment for them,” he said.

The center, the 14th proton therapy facility in the country, treated its first patients in January, using a fixed beam gantry. With the addition of a rotating gantry over the summer, it expanded its treatment to a wider range of tumors, including breast, lung, liver, pancreatic, brain and pediatric cancers.

Unlike traditional radiation treatment, the proton therapy beam’s precision leaves surrounding tissue unharmed and reduces treatment-related side effects.

“I would recommend it to everyone,” Jones said. “It’s definitely an option people should be looking into. Given the circumstances, it has been a truly great experience.”



Holden Doebler-Cortes high fives his mother Shanna Jones after Holden received his final treatment of proton therapy at Provision Center for Proton Therapy on Wednesday, November 26, 2014. At right is his father Luke Holt. (SAUL YOUNG/NEWS SENTINEL)

“Culture of Care” : Respecting the dignity & value of every person

MONTHLY QUOTE

"The minute you think of giving up, think of the reason why you held on so long."

~Anonymous



**Happy
New
Year
2015...**

PROTON POST CONTRIBUTORS

A Letter from the President Mary Lou DuBois

President of Provision Solutions

Proton Post for Kids Jenney Jackson

Hospitality Coordinator

Around Town & Brain Teasers Kristin Coffield

Hospitality Coordinator

Have An Idea for An Article?

Do you have an idea for an article or would you like to contact the Editor?

Email:
welisten@provisionproton.com



Elizabeth Vanzo
Editor

AROUND TOWN

Be Resolute

Happy New Year, it's 2015! Have you set a new year's resolution yet? Is there something you've been wanting to do or somewhere you've been wanting to explore? Now is the time to do it!

Is getting in shape on the top of your to-do list? The Provision Health and Performance Center is the place to reach all your healthy resolutions no matter what stage of life you are in. Our state of the art fitness center is full of treadmills, ellipticals, bikes, weights, and more. Not to mention the variety of fitness classes offered on a daily basis such as yoga, cycling, functioning fitness, and barre. There is a class for every level.

Our highly-trained team of dieticians, physical therapists, and personal trainers are dedicated to helping you take the next step — even if it's the first step — toward maintaining a more active, balanced lifestyle. See the hospitality desk for more information regarding nutritional consultations and gym memberships!

Explore

Become an explorer! Travel to downtown Knoxville! Take a stroll down Market Square and Gay Street to learn more about our city. There are several shops, local restaurants, and historical markers through the downtown area. While you're there, stroll into the Visitor's Center around 12 o'clock Monday- Saturday to hear local artists perform at the "Blue Plate Special" on WDVX radio. WDVX Blue Plate Special is a free live performance radio show heard worldwide! See the Hospitality Desk for more information and a detailed map of the Downtown area.

BRAIN TEASERS

1. If you were to spell out the numbers in full, (One, Two, Three, etc), how far would you have to go until you found the letter 'A'?
2. Using eight eights and addition only, can you make 1000?



Kristin Coffield
Hospitality Coordinator

$$2. 888 + 88 + 8 + 8 + 8 + 8 = 1000.$$

1. 1,000 (one thousand)

Answer Key

"Culture of Care" : Respecting the dignity & value of every person

YOUR CARE TEAM

Directions: Below are 5 questions to ask members of your CARE team throughout your treatment.

Your CARE team is made up of people who work together to treat you. They may be people you see every day like the radiation therapists or they can be people like physicists who you may not meet. Ask any staff member to help introduce you to any members of our staff who you do not know!

When you complete the 5 questions, return it to the front desk and you will receive a prize!

1. What was your favorite food when you were a child? _____
2. What's your favorite indoor/outdoor activity? _____
3. What chore do you absolutely hate doing? _____
4. If you could learn to do anything, what would it be? _____
5. If you could pick a super power, which one would it be? _____

THE BIG ESCAPE



Bananas and Kermit were tired of being in Dr. Ladra's office all day and watching him work on his computer. They had become restless and wanted to get out and explore the big world. They had grown weary of their window view and wanted to go on an adventure.

They decided that their best way to get out of the Proton Center was to trick Dr. Ladra's nurse, Jennifer. Bananas and Kermit thought they could convince Jennifer to take them outside for some fresh air.

Once outside, they had devised a plan to run away and begin their adventures! Bananas and Kermit decided to hide in the mailbox and then ride the next Fed Ex truck. Jennifer took Bananas and Kermit for a walk around the walking trail and everything was going well until she turned her back to throw a rock into the waterfall.



Unfortunately, Nurse Jennifer fell for Kermit and Bananas's tricks! As Jennifer picked up the rock, away the pair went into the Fed Ex mailbox. Bananas and Kermit yelled to Jennifer that they would return soon. Where do you think Bananas and Kermit are going?

Email your ideas: welisten@provisionproton.com

"Culture of Care" : Respecting the dignity & value of every person